





## Himadri Speciality Chemical Ltd

### Customer Health, Safety and Environment Policy

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<b>Date</b>	18.04.2025	19.04.2025	21.04.2025



## **Purpose**

Himadri Speciality Chemical Limited considers customer health, safety, and environmental protection as fundamental to responsible business operations. As an intermediary speciality chemical manufacturer, the Company is committed to delivering products that are safe, compliant, and fit for their intended applications throughout the product lifecycle. This policy reinforces Himadri's commitment to proactive risk management, regulatory compliance, sustainability, and continuous improvement beyond statutory requirements.

## **Scope**

This policy applies to all business operations, including manufacturing plants, corporate offices, subsidiaries, and product lifecycle stages covering design, production, storage, transportation, distribution, use, and post-use handling. It applies to all employees, contract workers, suppliers, distributors, customers, and any other parties affected by Himadri's products and services.

## **Organisation and Responsibilities**

Customer health, safety, and environmental protection are mainstream management responsibilities at Himadri. Executives and line managers are accountable for ensuring that product design, manufacturing, and supply chain activities under their control meet applicable health, safety, and environmental requirements. Management is responsible for performance against defined objectives and for establishing pathways for continual improvement. All employees are responsible for complying with this policy and reporting product-related risks or incidents. Contractors, suppliers, and distributors are encouraged to adhere to the same health, safety, and environmental standards upheld by Himadri.

## **Our Beliefs**

- Protecting customer health and safety is integral to sustainable business success.
- Product-related health, safety, and environmental risks can be effectively managed through robust systems and proactive controls.
- All incidents affecting customers are preventable.

## **Our Aims**

- Zero customer health and safety incidents attributable to Himadri products.
- 100% compliance with applicable customer health, safety, and environmental regulations.
- Zero repeat customer safety incidents.

## **Our Commitments**

Himadri commits to:

Ensure 100% regulatory compliance with applicable product safety, chemical management, and environmental requirements.

Provide Safety Data Sheets (SDS/MSDS) and safe-use guidance for 100% of products supplied to customers.

Integrate customer health, safety, and environmental risk assessments into 100% of new product developments, modifications, and major process changes.

Minimise or substitute hazardous substances in product formulations wherever technically and commercially feasible.

Ensure 100% compliance of critical raw materials and suppliers with applicable health, safety, and environmental standards.

Promote safe storage, handling, transportation, use, and disposal of products through defined procedures and customer engagement.

Investigate and close 100% of customer-reported health and safety incidents and complaints within defined timelines.

Continuously improve product safety performance through research, innovation, and adoption of best available practices.

## **Governance**

This policy is governed by the Sustainability (ESG) Council of Himadri Speciality Chemical Limited under the supervision of the Board-level Sustainability (ESG) Committee.

## **Policy Review**

This policy shall be reviewed every three (3) years or earlier, if required, due to changes in regulatory requirements, customer expectations, or business operations.